

# Session Descriptions

## Session A – Wednesday, October 5, 2011 (1:30pm to 3:00pm)

Session Title	Session Description	Speaker(s)/Office	Room
<b>LOSE THE BAGGAGE – The Why and the How to Close Cases to Boost Incentives!</b>	OCS, OPA & FOC representatives present insight into why you should close cases, how to close cases and known issues that prevent case closure.  They will review Data Reliability Best Practices and MiCSES reports that work to clean up case loads and increase incentives for your county. Come and see how it can work for you.	Michelle Coffey (Van Buren FOC), Patricia Buskirk, Tricia Bregg & Maureen Peterson (OCS), Carol Hagler (Genesee PA)	Tailgate
<b>Agency Complaints - Best Practices</b>	To Be Announced	Jennifer Granzow (Kalamazoo County Assistant Prosecuting Attorney) & Ellen Durnan, (OCS Policy Analyst)	Zoo Bar
<b>Another 30 Days?!? Options Beyond Jail Time - Pay or Stay and Vehicle Booting</b>	This workshop will discuss and explain the Pay or Stay and Vehicle Booting Programs as an effective means of enforcing without payers spending time in jail.	Susan G. Murphy (Jackson Juvenile/FOC Referee) & Sara Hodits (Ottawa FOC)	Sarazen
<b>Unleash Your Inner Tyrant</b>	Are you tired of the concepts of win/win, partnership and servant leadership? Does the sight of your vibrant and productive employees turn your stomach? Would you like to ensure that upon your retirement, the company you ruled with an iron fist crumbles into dust? Then you need to learn how to Unleash Your Inner Tyrant!	Jeff Havens	Camelot
<b>Intergovernmental Child Support Changes &amp; Challenges</b>	This session will explore the complex world of Inter-governmental case processing. In 2010, OCSE issued new intergovernmental regulations. The U.S. Senate voted in favor of ratification of the new Hague Maintenance Convention and UIFSA 2008 is close at hand. All these advances have made understanding intergovernmental litigation in its myriad forms more complex and important. Participants will learn the policy areas (and timeframes!) states will need to consider as they think about implementing these changes impacting interstate, Tribal and <b>international child support cases.</b>	Susan Paikin (OCSE)	Champions East

# Session Descriptions

## Session A – Wednesday, October 5, 2011 (1:30pm to 3:00pm)

Session Title	Session Description	Speaker(s)/Office	Room
<b>Foster Care &amp; SACWIS</b>	The presenters will discuss the top issues child support professionals encounter when dealing with out of home placement. Emphasis will be placed on Michigan's in-development foster care/ juvenile justice system, SACWIS, and how this new system will interface with MiCSES to address child support issues.	Michael Grisinger (OCS) & Jan Merkle (OCS)	Champions West
<b>HOT TOPICS: How to Expertly Handle Difficult Support Calculations</b>	Does figuring support in tricky cases cause you to overheat? Are you unsure of how a final support recommendation will taste to the court, because you are unsure what ingredients you were supposed to use? This session will tenderize difficult support calculations scenarios into easily enjoyable bites. As a bonus, it will also include some exciting new ingredients that may be added to a formula manual near you soon. [Plain English Translation: How to handle challenging support calculations, and proposed changes to the MCSF.]	Bill Bartels (SCAO), Nancy Thane (Tuscola County)	Hagen

## Session B – Thursday, October 6, 2011 (9:00am to 10:30am)

Session Title	Session Description	Speaker(s)/Office	Room
<b>Passport Denial: You Ain't Going Nowhere!</b>	The presentation will include a summary of the research and discussions that went into the crafting of section 6.24, "Passport Denial/ Restriction" of the Michigan IV-D Child Support Manual. Policy and Central Operations staff from the Office of Child Support will introduce the new policy which allows counties to centralize passport functions if they choose, and provides statewide guidelines for the release of an NCP from passport denial. Presenters will also share some success stories from the field.	Julie Vandenoorn (OCS), Mary Duddles-Smith (OCS Central Operations)	Camelot

The **Michigan Family Support Council** welcomes your participation on the support council regional and state boards!

For more information on how to participate in our organization, contact the current officers on regional and state boards or visit our public website at:

[www.MiFSC.org](http://www.MiFSC.org)

# Session Descriptions

## Session B – Thursday, October 6, 2011 (9:00am to 10:30am)

Session Title	Session Description	Speaker(s)/Office	Room
<b>Excel Macros - Increase Efficiency through Laziness</b>	Do you work with Excel spreadsheets? Hate doing the same things again and again? Become more efficient by making Microsoft Excel perform your repetitive tasks. This is an introductory course, no programming skills needed! You'll see how to create your own macros and receive resources to help you along the way. Excel 2010 will be used to demonstrate, but the concepts apply to earlier versions of Excel as well. We'll work with the Business Objects CS002 Legacy Financials report as an example and also the (new with MiCSES 7.4 in September!) Excel spreadsheet generated from the ALRT - Alert Detail screen.	Stephen Schwitzer (MiCSES System Analyst)	Champions West
<b>New Reporting Functionality and Performance Management for Support Specialist</b>	Presenters will discuss Data Warehouse 2.0 and the new reporting functionality that will be available. They will also address performance and incentive factors as they relate to the Support Specialist functional area.	Ian Broughton (OCS Performance Management Specialist), Matt Laskowski (MiCSES Project) & Kevin Brydges (MiCSES Project)	Hagen
<b>Noncooperation and Administrative Hearings</b>	This workshop will include the policy related to cooperation, noncooperation and good cause decisions and provide updates with system problems. Also, the administrative hearing process will be reviewed.	Ellen Durnan (OCS Policy Analyst), Mark Vermeer (Kent County Prosecuting Attorney); Judith Golden (OCS Trainer)	Zoo Bar
<b>Efficiently Completing Support Determinations</b>	What are the differences between a support investigation, a review, a recommendation, and a military service adjustment? Everyone seems to change support amounts differently. This session is geared to offer practical suggestions on how to improve local processes to efficiently use limited resources when completing required support calculations.	Bill Bartels (SCAO), Kristen Getting (Calhoun FOC)	Tailgate
<b>Intergovernmental Alert Changes and QUICK</b>	This session will cover the recent changes to the Intergovernmental Alerts and the related MiCSES screen changes. In addition, a presentation on QUICK. Query Interstate Cases for Kids (QUICK) is a browser-based application that allows an authorized user to view case data from another state in real time.	Linda Bess (Calhoun FOC) and Joe Hyaduck (OCS Senior Analyst)	Champions East

# Session Descriptions

## Session C – Thursday, October 6, 2011 (10:45am to 12:15pm)

Session Title	Session Description	Speaker(s)/Office	Room
<b>Intergovernmental: The CliffsNotes</b>	Presenters will provide a general overview of the federal laws and regulations that govern the Interstate/Intergovernmental processes, along with an outline of the functions of the Support Specialists, Interstate Central Registry, Prosecuting Attorneys and Friends of the Court in Intergovernmental cases. This workshop is geared toward workers who are involved in Interstate cases only rarely, or who are new to the world of Interstate.	Sandy Erskine (Oakland Cty FOC), Amy Gilmore (OCS)	Champions East
<b>Alert Management - Changes to the ALERT screen and process</b>	Do you struggle with working alerts? Or have you not worked them in the past because they were so cumbersome? Well, changes have been made to the Alert screen, so come to this workshop to see how this will make it easier for you to manage your work.	Pam Sala (Oakland FOC), Brian Weeden (MiCSES)	Champions West
<b>"For Everything There is Season" (Turner, Turner, Turner): The Rise, Fall, and Resurrection of Contempt?</b>	Have you ever wondered where the idea of contempt in child support cases came from? Or, what the impact of the recent U.S. Supreme Court decision in the <i>Turner v. Rogers</i> case has to do with you as a child support worker? If so, then this workshop is for you. Presenters will discuss the historical use of contempt; enforcement remedies; abuse of contempt; the right to counsel; Turner history and decision; and the future of contempt. "	Marilyn Stephens (IV-D Director), Steve Capps (SCAO)	Sarazen
<b>Evaluating Evaluations - Repairing, Retooling, Rebuilding, Re-thinking Custody and Parenting Time Investigations</b>	Does "Because we've always done it that way" leave you feeling dissatisfied with maintaining the status quo? Come and learn about some innovations and alternatives to completing exhaustive investigations for every dispute. Would you like to eliminate unnecessary referrals? Or how to reduce the number of instances where investigator testifies at a hearing? Everything is open for discussion- funding resources, when and if requirements apply, and steps to take to begin making changes in your office and court.	Bill Bartels (SCAO), Kristen Getting (Calhoun FOC)	Champions West

# Session Descriptions

## Session C – Thursday, October 6, 2011 (10:45am to 12:15pm)

Session Title	Session Description	Speaker(s)/Office	Room
FOC Innovative Programs	<p>Last year's workshop highlighted the Washtenaw County Prisoner Release Project. Lisa Wenger returns with an update on this program and as Moderator for this workshop. By popular demand, this year's playbill includes a triple feature of other innovative programs throughout the state that showcase the Friend of the Court office in a helpful, proactive way unfamiliar to most payers of support. These programs are designed to encourage cooperation and compliance with (as opposed to contempt) for support and parenting obligations.</p> <p><b>WAYNE COUNTY:</b> Stephanie Witucki and Tracie Dominique Boyd will be presenting their program: EmPOWERing noncustodial parents through the Wayne County POWER Court Program. This specialty problem-solving docket focuses on inspiring parents to meet their children's economic and emotional needs.</p> <p><b>KENT COUNTY:</b> Terry Novakoski, Kent County Friend of the Court, will discuss the partnership with several community outreach programs beginning with the Referral for Employment Asset development Cooperation and Hope (REACH) project, a collaborative effort with agencies in the area to assist low income non-custodial parents increase child support payments and establish assets to better the lives of their children. He will also discuss their involvement with the Veterans "Stand Down" initiative and routine visits to homeless shelters, jail, prison, and meetings at multiple locations throughout the city.</p> <p><b>ST. JOSEPH:</b> Mary Herendeen and Tracey Butler from the St. Joseph County Friend of the Court Office will then present a short discussion on the advantages seen by their county by having the establishment function combined into the Friend of the Court Office rather than the Prosecuting Attorney Office. They will be speaking about how the change happened, how the establishment process has been streamlined, and the positive effect the changes have had on the performance incentives.</p> <p><b>So, come, sit back and enjoy the show!</b></p>	<p>Lisa Wenger - Washtenaw County Prisoner Release Project Update, Tracey Butler and Mary Herendeen - St. Joseph County FOC/PA combined, Terry Novakowski - Kent County Reach Program, Tracie Boyd/Stephanie Witucki - Wayne County POWER Court</p>	Camelot

# Session Descriptions

## Session C – Thursday, October 6, 2011 (10:45am to 12:15pm)

Session Title	Session Description	Speaker(s)/Office	Room
<b>Setting the Record Straight: Arrears Management Strategies of the Future</b>	The Office of Child Support will discuss draft versions of three new arrears management strategies: Arrears REDUCED (Reduction or Discharge Under Circumstances of Extreme Difficulty), CAROTS (Compromise Arrears in Return for On Time Support) and a lump sum payment option that will provide relief to the obligor unable to pay state-owed arrears. Discussion will also include the Arrears Payment Plan.	Julie Vandenoorn (OCS Policy), Laura Shelagowski (OCS Policy)	Zoo Bar

## Session D – Thursday, October 6, 2011 (1:30pm to 3:00pm)

Session Title	Session Description	Speaker(s)/Office	Room
<b>This...is ...JEOPARDY!</b>	Please join us for a fun fast paced game of Child Support Jeopardy. This interactive workshop offers thought provoking questions and answers about everything from payment processing to statistics and fun facts about who does what within the Child Support program.	Monica Bowman (MiSDU Project Director), Cheryl Webster (MiSDU) & Pratin Trivedi (SDU Director)	Hagen
<b>Cruising From Bridges to MiCSES and Back Again</b>	This presentation will review the child support related information that cruises from Bridges to MiCSES along the information highway, and the eligibility related information that cruises back to Bridges. You will see how Bridges workers enter child support related information, and how specific information entered, or not entered, impacts the child support case.	Yul Johnson (OCS Manager), Nancy Ruonavaara (MiCSES Trainer), Wendy Stoner (OCS), Cheryl Collins (Kalkaska Cty ES Worker)	Champions West
<b>EGrAMS and CRP - What's Happening Now!</b>	OCS will answer user questions and have an open discussion on Issues /concerns, provide an EGrAMS update on where we are for FY2011 and what we hope for 2012. OCS will also provide a CRP update: IV-D Memorandum Updates, CRP computer equipment purchases, IRS reviews, GF/GP and performance Incentive Payments.	Duane Norwayta (OCS Financial Manager), Maureen Spoelman (OCS Financial Mgmt Team), Debra Lynn Walker, Sherilyn Hart	Zoo Bar
<b>Legislative &amp; Case Law Updates</b>	This will be an overview of legislation related to the area of domestic relations that has been introduced or passed into law in the past legislative cycle. Bills and newly-enacted laws that address pay, benefits or the status of public employees will also be addressed. This presentation will also include a discussion of relevant case law.	Suzanne Hollyer (Oakland County Friend of the Court), Dave Case (Oakland County PA)	Tailgate

# Session Descriptions

## Session D – Thursday, October 6, 2011 (1:30pm to 3:00pm)

Session Title	Session Description	Speaker(s)/Office	Room
<b>Everything You Wanted To Know About Intergovernmental (Interstate) Cases But Were Afraid To Ask</b>	Bring your questions to this session! A panel of veteran child support workers will discuss easy or tough questions to help you work your intergovernmental cases. The panel will also give you updates on some of the latest changes in the intergovernmental arena. Come join us and learn some practical ways to navigate through the multidimensional intergovernmental universe.	Linda Bess (Calhoun Cty FOC), Sandy Erskine (Oakland Cty FOC), Patti Buskirk (OCS), Bill Bartels (SCAO), Karen Beechler, Ingham Cty PA Family Investigator	Champions East
<b>New Reporting Functionality and Performance Management for the Prosecuting Attorney Staff</b>	This workshop will discuss Data Warehouse 2.0 and the new reporting functionality that will be available. It will also address performance and incentive factors as they relate to the Establishment functional area.	Ian Broughton (OCS Performance Management Specialist), Matt Laskowski (MiCSES project) & Kevin Brydges (MiCSES project)	Camelot

## Session E – Thursday, October 6, 2011 (3:15pm to 4:45pm)

Session Title	Session Description	Speaker(s)/Office	Room
<b>Hot Topics in Establishment</b>	This session will cover hot topics and "how to" questions in establishment cases. Bring your puzzling questions and join us for rousing discussion of how to handle crazy facts in the establishment of paternity and support.	Jennifer Granzow (Kalamazoo Prosecuting Attorney), Dave Case (Oakland County PA), Steve Willis (Shiawassee Cty PA Supervising Atty)	Zoo Bar
<b>Life of a Case</b>	Presenters will present a panel discussion on what happens to a CAR when it gets to the PA office.	Anne Lerini (Washtenaw Asst Prosecutor), Yul Johnson (OCS) and Suzanne Hollyer (Oakland Friend of the Court)	Tailgate
<b>Retirement Has Changed. What's Your Next Move?</b>	Retirement Has Changed. What's Your Next Move? is an educational program geared for investors 5 to 15 years from retirement discussing how to take inventory of current assets and determine how much money they may need during retirement. Participants will learn: How to organize and record your financial assets, How to set realistic goals for retirement spending, How to determine if you're on track to reach your goals, and What to do if you're not where you'd like to be.	Ben Eichler, Edward Jones Financial Advisor	Champions West

# Session Descriptions

## Session E – Thursday, October 6, 2011 (3:15pm to 4:45pm)

Session Title	Session Description	Speaker(s)/Office	Room
<b>New Reporting Functionality and Performance Management for Friend of the Court Staff</b>	This workshop will discuss Data Warehouse 2.0 and the new reporting functionality that will be available. It will also address performance and incentive factors as they relate to the Enforcement functional area.	Ian Broughton (OCS Performance Management Specialist), Matt Laskowski (MiCSES Project) & Kevin Brydges (MiCSES Project)	Camelot
<b>Safety in the Workplace - Violent and Active Shooter Situations</b>	Safety in the workplace is too often overlooked or ignored until something happens. This presentation will provide you with some steps to help you prepare for and survive violent and active shooter situations.	Dennis Mac Donell (Trial Court Security Specialist)	Champions East
<b>Those DAMN Cases: Divorce, child support, guardianships and neglect</b>	Issues arising in cases of multiple jurisdiction: how to handle support redirection, parenting time, custody/placement and notice issues in NA, GM, LG, DL, DS, DM and DC cases.	Cynthia L. Bostwick (Washtenaw Attorney Referee)	Hagen