



## AGENDA

### **Wednesday, October 5, 2011**

9:00 to 4:00 Conference Registration Green Room

9:00 to 8:00 Silent Auction Green Room

9:30 MFSC Board Meeting

11:00 to 1:00 Lunch (included in hotel reservations)

1:30 to 3:00 **Workshops Session A**

Lose the Baggage – Case Closure

Agency Complaints Best Practices

Unleash Your Inner Tyrant – Jeff Havens

Another 30 Days?!? Options Beyond Jail Time - Pay or  
Stay and Vehicle Booting

Intergovernmental Child Support– Susan Paikin – OCSE

How to Expertly Handle Difficult Support Calculations

Foster Care & SACWIS

3:00 to 3:15 Refreshment break

3:15 to 5:00 **Plenary Session**

Welcome– Jennifer Granzow

Program Notes – Pam Sala

Awards

Marilyn Stephen – IV-D Director  
Jeff Havens – Key Note Speaker  
Uncrapify Your Life

5:00 to dusk	Horseback riding	\$39.00/hr charged to room.
5:30 to 9:30	Dinner	
6:00 to 7:30	Hospitality	Slopeside Bar
5:30 to dusk	Ski Lift	
5:30 to dusk	Zipline	\$15.00/2 rides. Pay @ the frt desk in Main Lodge
7:00 to 9:00	Odawa Casino Bus	
7:00 to 11:00	Caricaturist	Zoo Bar Basement
8:30 to 12:00	Dancing to Arch Rival	Zoo Bar

**Thursday, October 6, 2011**

6:30 to 8:30	Breakfast	
9:00 to 10:30	<b>Workshops Session B</b> Efficiently Completing Support Determinations Intergovernmental Alert Changes and QUICK Passport Denial – You Ain’t Going Nowhere! Noncooperation, Cooperation and Good Cause New Reporting Functionality and Performance Management for OCS Excel Macros – Increase Efficiency thru Laziness	
9:00 to 4:00	Conference registration	Green Room

9:00 to 7:00	Silent Auction	Green Room
10:30 to 10:45	Refreshment break	
10:45 to 12:15	<b>Workshops Session C</b> Alert Management – Changes to ALERT screen Intergovernmental: The CliffsNotes Evaluating Evaluations For Everything There is Season" (Turner, Turner, Turner:)) The Rise, Fall, and Resurrection of Contempt? PA Forum & Annual Elections Setting the Record Straight – Arrears Management FOC Innovative Programs	
12:15 to 1:30	Lunch Both dining rooms and Slopeside Bar & Terrace	
1:30 to 3:00	<b>Workshops Session D</b> This..is...Jeopardy - MiSDU Legislative & Case Law Updates Cruising From Bridges to MiCSES & Back Again Everything You Wanted to Know About Intergovernmental Cases But Were Afraid to Ask New Reporting Functionality and Performance Management for PA EGrAMS and CRP – What’s Happening Now!	
3:00 to 3:15	Refreshment break	
3:15 to 4:45	<b>Workshops Session E</b> Life of a Case Retirement Has Changed. What’s Your Next Move? Hot Topics in Establishment New Reporting Functionality and Performance	

Management for FOC  
Safety in the Workplace – Specifically  
Gun/shooting concerns  
Those DAMN cases: Divorce, child support,  
guardianships and neglect.

5:00 to dusk	Horseback riding	\$39.00/hr charged to room.
5:30 to dusk	Zip Line	\$15.00/2 rides. Pay @ the frt desk in Main Lodge
5:30 to 9:30	Dinner	
7:00 to 9:00	Odawa Casino Bus	
7:00 to 11:00	Caricaturist	Zoo Bar Basement
8:00 to 10:00	Pick Up Silent Auction Items	Green Room
7:30 to 9:30	Of Sound Mind & Dead Body The Murder Mystery Company	Blue Room
9:30 to 12:00	DJ & Dancing	Zoo Bar

**Friday, October 7, 2011**

7:30 to 8:45 Breakfast

9:00 to 11:30 **Plenary Session**

It Takes A (Village) Partnership-  
Marilyn Stephen, Erin Frisch, Steve Capps  
Final Silent Auction Items  
Annette Nickel –  
Potawatomi Indian Tribal Attorney  
Chad Schmucker – State Court Administrator  
Maura Corrigan – DHS Director

Announce Winner of the Mobile App Contest

11:30 to 12:00

Pick-up silent auction items