

NORTHERN
MICHIGAN
FAMILY
SUPPORT
COUNCIL

N.M.F.S.C. SPRING CONFERENCE AND TRAINING

WEDNESDAY MAY 19, 2010

HAGERTY CONFERENCE CENTER (231) 995-3100

715 E. FRONT STREET, TRAVERSE CITY

(Note the new location, next to the Holiday Inn. Providing a breathtaking view of the Great Lakes Maritime Academy harbor and West Grand Traverse Bay)

AGENDA

- 8:30 to 9:00 REGISTRATION
- WELCOME TO TRAVERSE CITY
Al Crocker, Region President
- 9:00 to 10:00 CENTRAL OFFICE ISSUES and MiCSES UPDATE
Marilyn Stephen, IV-D Director - Office of Child Support
- BREAK
- 10:00 to 11:00 Mi-STITCH (Michigan's Strategies to Improve Children's Health Care)
This session will explain the initiatives goals, the program's plan to meet those goals and what this means to our child support agencies and how this may impact the work that we do.
Pam McKee – OCS Planning and Evaluation Mgr.
Phillip Bergquist – CHIPRA Program Mgr, Mi Primary Care Assn.
- BREAK
- 11:00 to 12:00 FINANCIALS FOR NON-FINANCIAL WORKERS (I)
This session addresses basic questions non-financial workers receive from CPs and NCPs. Session 1 will focus on Confidentiality and Security (what can or cannot be disclosed and to whom) and NCP/CP Inquiries (how to answer basic ?s using INQR)
- Nancy Ruonavaara and Paula Fulton
Office of Child Support (MiCSES Financial Trainers)

