

# Session Descriptions

WEDNESDAY, OCTOBER 12, 2005

## **An Ostrich's View of Prisoner Support Orders**

Sarazen

Avoiding the pitfalls, land mines, and other assorted issues involving prisoner support orders. This session will focus on practices and ideas related to handling incarcerated payers. It will include practical ideas of what you can do to improve your case management on prisoner and parolee cases.

**William Bartels**, SCAO Senior Management Analyst

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## **Fantasy/Fiction/Reality – Fiscal Year 2006 Budget**

Champions  
West

This presentation will provide an overview of the typical budget process, discuss why fiscal year 2006 is different and give the current status. You will learn how much funding is available for the counties, MiCSES, MiSDU, and the Office of Child Support. We will discuss how this budget compares with previous years, note any new boilerplate requirements and identify issues that could be driving the changes. There will be time to ask questions or just voice your concerns.

**Mark Jasonowicz**, Deputy Director of the Office of Child Support

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## **Legal Updates for Prosecuting Attorneys**

Pleasantview

This session will focus on court decisions made in the Michigan appellate courts that were decided in 2005. The decisions reviewed focus on the following areas: standing, imputation of income, felony non-support, and other miscellaneous situations in which paternity is relevant. The session will also review pending legislation that includes HB 5088 and SB 436. If both bills pass, they would have significant effect on prosecutor operations concerning family support and paternity cases.

**Anthony Paruk**, Special Assistant Prosecutor - Support Division, Livingston County  
PA

Session A (4:00 p.m. – 5:30 p.m.)

# Session Descriptions

WEDNESDAY, OCTOBER 12, 2005

## Whose Function is it Anyway?

Tailgate

by the Alphabet Soup Group: CEU, CFU, FOC, MiSDU, OCS-SS, PA, SIU

The purpose of this session is to clarify the roles of each of the Alphabet Soup Group Partners, where their responsibilities begin and end - and in some cases overlap. The goal is improved communication among the partners to expedite enhanced customer service, especially with complicated issues. Join us for this lively discussion where audience participation is encouraged!

**Jodi Zawacki**, Child Support Systems Manager, Bay County FOC

**Kim Lubbers**, Department Manager, Central Enforcement Unit

**Barbara Cornell**, OCS Operations Manager, Support Specialist Unit

**Dawne Cohoon**, Outreach Manager, MiSDU

**Eric Hewitt**, OCS Financials Policy Analyst

**Barb Surma**, Department Technician, Special Initiatives Unit

**Maggie Bates**, Lead Worker, Central Functions Unit

**Ramona Fernandez**, Senior Asst. Prosecuting Attorney, Washtenaw County PA

Moderator: **Corinna Batora**, Training Services, OCS

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## Child Support Program Policy Updates and Policy Development Process

Champions East

OCS staff will discuss the process for developing policy items, the partner review process and the approach to issuing new and updated forms. Staff from each area will also discuss policy items currently in development and the approach for items related to system development efforts.

**Kelly Morse**, OCS Policy Manager

**Dan Bauer**, OCS Financial Team Policy Manager

**Jan Merkle**, OCS Enforcement Team Policy Manager

**Carol Kracklan**, OCS Case Management Team Policy Manager

**Kathy Scott**, OCS Establishment Policy Analyst

Session A (4:00 p.m. – 5:30 p.m.)

# Session Descriptions

WEDNESDAY, OCTOBER 12, 2005

## SCAO Parenting Time Dispute Pilot Project

Camelot

This session will provide an overview of the SCAO Post Judgment Parenting Time Dispute Pilot Project. The goal is to assist the Courts in processing post-judgment parenting time complaints. You will receive information regarding the screening process used by the five pilot counties when they receive a parenting time complaint and what determines the complaint is suitable for mediation.

**Timothy Cole**, Friend of the Court Bureau Management Analyst

**Cynthia Sherburn**, Family Division Legal Council, Third Judicial Circuit Court

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## On the Road with Interstate – UIFSA Policy Review

Zoo Bar

This session will cover CSENet, FIPS, Policy and any other related issues the audience wants to discuss.

**Ardene Martin**, OCS Senior Business Analyst, Interstate Policy

**Bob Hall**, Training Services, OCS

**Dana Jacob**, Training Services, OCS

**Sybil Dinnan**, OCS ICR Manager

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## Location, Location, Location, or What You Can Do to Find People

Blue Room

The session will cover techniques everyone can use to find people using the resources of MiCSES, the Data Warehouse and the Internet.

**Arie Koelewyn**, Department of Information Technology

Session A (4:00 p.m. – 5:30 p.m.)

# Session Descriptions

THURSDAY, OCTOBER 13, 2005

Session B (10:45 a.m. – 12:15 p.m.)

## Domestic Violence: Children Caught in the Cross-Fire

Champions  
West

Domestic Violence is recognized as a serious societal problem. Yet, children in families where domestic violence occurs have remained largely invisible victims. Concern about children's exposure to domestic violence is increasing in light of a growing body of knowledge regarding the prevalence and effects of childhood exposure to domestic violence. This workshop will explore what happens to children caught in the crossfire of domestic violence.

**Nancy Diehl**, Chief - Felony Trial Division

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## SCAO Mediation and Conciliation Court Rule

Sarazen

This presentation reviews the SCAO efforts to finalize recommendations for mediation and conciliation court rules. The draft court rules are the result of the work of two separate workgroups that were formed by the SCAO. The draft court rules address procedures and qualifications for Friend of the Court mediation and conciliation.

**Timothy Cole**, Friend of the Court Bureau Management Analyst

**Cynthia Sherburn**, Family Division Legal Council, Third Judicial Circuit Court

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## Legislative Updates

Champions  
East

Review of latest legislative news that impacts the child support program in Michigan.

**Marilyn Stephen**, Michigan IV-D Director

**Michael Adrian**, OCS Director of the Program Development Division

**Anthony Paruk**, Special Assistant Prosecutor - Support Division, Livingston County PA

# Session Descriptions

THURSDAY, OCTOBER 13, 2005

## Unraveling the Mystery of Suspense in MiCSES

Camelot

Are you interested in the inner-workings of suspense management in MiCSES and roles of the child support professional and the MiSDU? Do you have questions about suspense that you always ask and would like to know the answer? Come to this session and join our lively discussion in a Q & A with OCS Policy - Eric Hewitt.

**Eric Hewitt**, OCS Financials Policy Analyst

**Corinna Batora**, Training Services, OCS

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## Remote Hearings on Bench Warrants

Zoo Bar

Michigan Court Rule 3.221 allows hearings for payers arrested on a support or parenting time bench warrant to have the bond adjusted by the arresting county at a remote hearing. In cases where a bench warrant was issued for a contemnor in one county but that person was arrested in another county, we can now conduct a hearing in the arresting county. Significant savings are made in transportation and housing costs. Learn about best practices and how this program has been working in some counties.

**Suzanne Hollyer**, Oakland County Friend of the Court

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## Investigative Interviewing

Tailgate

This interactive workshop will provide tools and tips for conducting effective client interviews. Learn how to use your personal style to your best advantage in getting the information you need to do your job!

**Greg Mitchell**, Training Services, OCS

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## UIFSA Establishment for Prosecuting Attorneys

Pleasantview

This presentation will provide information on UI, UE, and UN cases and the legalities of preparing the cases, responding to time lines, genetic testing responsibilities, etc. This presentation will not focus on the manipulations in MiCSES, but the UIFSA statute itself and the practical aspects of doing an interstate case, or determining a long arm link, etc.

**Jennifer Granzow**, Lead Attorney -Kalamazoo County PA

Session B (10:45 a.m. – 12:15 p.m.)

# Session Descriptions

THURSDAY, OCTOBER 13, 2005

Session C (1:30 p.m. – 3:00 p.m.)

## Bring “Your” Problems - Interstate Panel

Zoo Bar

The panel will consist of interstate enforcement representatives from the 3 agencies that make up the Family Support Council. The panel will discuss your problem cases, policy questions, and UIFSA concerns.

**Ardene Martin**, OCS Senior Business Analyst - Interstate Policy

**Sybil Dinnan**, OCS ICR Manager

**Susan Fox**, Macomb County Friend of the Court

**Coessa Kinney**, Calhoun County Prosecuting Attorney Office

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## Healthy Marriage/Healthy Relationships - Marriage Initiative and Grant Project

Champions West

In May 2003, the Federal Office of Child Enforcement awarded 1115 Waiver grants to Michigan to conduct a marriage initiative project. This grant allows Michigan to embark on a 5-year demonstration project to improve child support enforcement and the financial well-being of low-income families through healthy marriage and relationship building programs. This workshop will provide information about the project and implementation by looking at: goals of the project; basic structure; and the importance of collaboration to enhance program planning for relevance, recruitment and retention of participants.

**Mark Eastburg**, Executive Director - Healthy Marriages Grand Rapids/Pine Rest Family Institute

**Carol Vanderwal**, Project Director, Healthy Marriage/Healthy Relationships

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## Improving Efficiency w/Workflow Technology and Advance Scripting

Tailgate

Learn how other counties have improved service and become more efficient by implementing document management and workflow technology. Also, learn how ImageSoft Advance Integration tools are being used to automate task within MiCSES and to integrate MiCSES with other applications. ImageSoft will discuss savings and will provide an interactive demonstration.

**Scott Bade**, President - ImageSoft, Inc.

# Session Descriptions

THURSDAY, OCTOBER 13, 2005

## **E-Child Support Web Solutions - Sponsored by the Customer Service Workgroup**

Camelot

Join the Customer Service Workgroup as we present samples of some of the exciting, new technological advances in customer service efforts taking place across the country. Jamie Walker, from Accenture and the Project Lead for MiCSES, will demonstrate e-child support websites used in New Mexico and Georgia.

**Ron Snead**, Manager, OCS Central Operations Division

**Jamie Walker**, DIT-MiCSES Project Manager, Accenture

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## **Determining Self Employment Income and Assets**

Champions East

This workshop is intended to give an overview of the types of self-employment income that are encountered in your daily work. This will include sole proprietorships, partnerships, and corporations. We will review basic tax forms for these business entities. The intent of the workshop is to give you a better understanding of how net income from self-employment is determined and to assist you with identifying this income on an individual's tax return.

**Tim Charron**, Sr. Tax Advisor and Family Independence Manager

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## **Fatherhood Initiatives**

Pleasantview

Children and society as a whole suffer when fathers are not allowed or are unable to be involved in their children's lives. Most fathers want to be involved with their children. Research shows that emotionally involved fathers are more apt to support their children financially. The discussion will include the negative impact of absentee fathers; quick tips on engaging fathers to emotionally and financially support their children; and the difficulties facing fathers.

**David Manville**, Community Liaison/Mediator/Evaluator - Wayne County FOC

**Duane Wilson**, MSW, MI Fatherhood Coalition, The Nurturing Fathers Program, Wayne County Fatherhood Initiative

**Steve Goodrum**, Young Fatherhood Coordinator

Session C (1:30 p.m. – 3:00 p.m.)

# Session Descriptions

THURSDAY, OCTOBER 13, 2005

## Prosecuting Attorney Forum

Blue Room

The Prosecutor's Forum is a meeting open to anyone in a Prosecutor's Office that works in the child support division.

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## Arrears Management Workshop: Lipsey Amnesty Program/Special Projects

Sarazen

A discussion of the Lipsey Amnesty Program (starting October 1, 2005) and the Arrears Forgiveness Project (starting February 1, 2006). OCS policy staff will be available to discuss the details of each project, the expected impact to local offices and to answer question about the programs.

**Kelly Morse**, OCS Policy Section Manager

**Jan Merkle**, OCS Enforcement Team Policy Manager

**Norma Sizemore**, OCS Business Analyst

Session C (1:30 p.m. – 3:00 p.m.)

# Session Descriptions

THURSDAY, OCTOBER 13, 2005

## Review and Modification – Best Practices

Camelot

Aware of the new Review & Modification law? Wondering how MiCSES ramp-up will affect your office? Representatives from the State Court Administrative Office, MiCSES, and Friend of the Court Offices will summarize the recent changes and have open discussion on how workers can best manage their caseloads. Questions from the audience will be taken throughout the session.

**Kelly Howard**, SCAO

**Eric Mis**, Kent County FOC

**John Pace**, MiCSES Business Analyst

Moderator: **Ron Kollen**, MiCSES Business Analyst

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## Simply CIMS FERR Everyone

Tailgate

Want to know more about CIMS and how to use it for certification/decertification and related research? What's it FERR? Come to this session to find out more...

**Bobbi Cornell**, OCS Operations Manager, Support Specialist Unit

**Nancy Ruonavarra**, Training Services, OCS

**Corinna Batora**, Training Services, OCS

Session D (3:30 p.m. – 5:00 p.m.)

# Session Descriptions

THURSDAY, OCTOBER 13, 2005

## Pre-Hospitality Hour! – The Communication Starts Here!

Champions  
East

Don't put your communications in "JEOPARDY"! - Receive valuable information and enjoy GAMES! SNACKS! And PRIZES! Join the Communications Workgroup for a look at GroupWise tips, mi-support website hints and other child support resources.

**Tim Cole**, Management Analyst, SCAO Friend of the Court Bureau

**Ellen Durnan**, Senior Establishment Policy Analyst, OCS

**Mary Sampson**, OCS Operations Manager

**Tim Crittendon**, OCS Operations

**Michelle LeFevre**, DIT-MiCSES Technical Communications

**Pam Sala**, DIT-MiCSES Triage/Partner Support Team

**Kathryn Procunier**, Kalamazoo County PA

**Karen Robinson**, Jackson County FOC

**Julia Kessler**, MiSDU

**Mike Kohn**, OCS Operations

**Crystal Perry**, OCS Contract Manager

**Maria Candy**, OCS Administrative Assistant Communications Coordinator

**Julann Vittone**, Prosecutor Systems Specialist, PACC/PAAM

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## Title IV-D Child Support Cooperation Project

Pleasantview

This presentation will cover the Title IV-D cooperation requirements and good cause procedures. It will also include information regarding public assistance program requirements for cooperation and the program disqualifications for failure to cooperate. Participants will know what Customer Information Management System (CIMS) screens to view which determining which public assistance program a family is receiving.

**Carol Kraklan**, Manager Case Management Policy OCS

Session D (3:30 p.m. – 5:00 p.m.)



# Session Descriptions

FRIDAY, OCTOBER 14, 2005

## Obtaining Enforceable Orders

Sarazen

This session will provide suggestions on imputing income, entering collectable default orders, forgiving arrearage and MORE.

**Judy Lawton**, Calhoun County PA

**Dave Clagett**, PAAM

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## MiSDU/Tier Technology

Tailgate

The MiSDU is responsible for receipting payments, electronic payment processing, customer service to Friend of the Court (FOC's), employers, and custodial/non-custodial parent, disbursement of funds, and the issuance of stored value cards. Join us for this informative workshop that will include demonstrations on new Web based payment options for Employers and Obligors. In addition, a TierTrac presentation that will demonstrate the FOC's ability to search and view images, review customer service reports and submit 307 requests online.

**David Mork**, Director, MiSDU

**Don Atwell**, Tier Project Director, MiSDU

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## Child Support Enforcement in Indian Country

Champions  
East

This session will provide helpful suggestions and tips to encourage cooperation between state agencies and tribes to settle child support issues.

**Kathryn L. Tierney**, Tribal Attorney for Bay Mills Indian Community

Session E (8:30 a.m. – 10:00 a.m.)

# Session Descriptions

FRIDAY, OCTOBER 14, 2005

## Safe Havens Visitation & Safe Exchange: Examining Domestic Violence in the Context of Supervised Visitation

Champions  
West

This session will examine supervised parenting time for cases involving domestic violence, sexual assault and stalking. It will also provide information regarding the daily operations of Safe Haven.

**Shelia Hankins**, Safe Haven Project Director

**Mary Lou Williams**, Coordinator - Safe Haven - Traverse City

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## Introduction to Myers Briggs Type Indicator (MBTI)

Pleasantview

The aim of the Myer-Briggs Type Indicator (MBTI) is to identify, from self-report of easily recognized reactions, the basic preference of people in regard to perception and judgment. The MBTI sorts individuals into 16 "types" based on their preferences in the four dichotomies of "source of energy," "perception," "judgment," and "lifestyle orientation." Knowing your MBTI type and that of others in your life can help you appreciate and understand the differences in relationships with co-workers, friends, and partners.

**Clarence Campbell**, Training Services, OCS

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## Priority List for MiCSES Fixes

Camelot

The Program Leadership Group (PLG) is the decision-making entity for Michigan's Child Support Program. The PLG is comprised of representatives from five primary areas of state and county government (State Court Administrator Office, Department of Human Services, County Friend, County Prosecutor and Department of Information and Technology).

Session E (8:30 a.m. – 10:00 a.m.)